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December 12, 2002

Commissioner for Patents  
Washington, D.C. 20231

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Technology Center 2600

Re: U.S. Patent Application Serial No. 09/190,536  
Filed: November 12, 1998  
For: **Intelligent Routing of Voice Files in Voice Data  
Management System**  
Inventors: John J. DWYER *et al.*  
Our Ref: 02158.0279.NPUS00 (*Formerly B653-024*)

Sir:

The following documents are forwarded for appropriate action by the U.S. Patent and Trademark Office:

1. Reply Under 37 C.F.R. § 1.111; and
2. Return Receipt Postcard.

It is respectfully requested that the attached postcard be stamped with the date of filing of these documents, and that it be returned to our courier.

The U.S. Patent and Trademark Office is hereby authorized to charge any fee, or credit any overpayment, to our Deposit Account No. 08-3038. If extensions of time under 37 C.F.R. § 1.136 other than those otherwise provided for herewith are required to prevent abandonment of the present patent application, then such extensions of time are hereby petitioned, and any fees therefor are hereby authorized to be charged to our Deposit Account No. 08-3038, referencing the above docket number. *A duplicate copy of this letter is enclosed.*

Respectfully submitted,

Anthony L. Meola (Reg. No. 44,936)  
Michael J. Stimson (Reg. No. 45,429)

Enclosures